

Brockton

Housing

Authority

Timothy J. Sullivan, Chairman
Ernest Pettiford, Vice Chairman
David Teixeira, Treasurer
Carol Roberts, Assistant Treasurer
Janet Trask, Member

Thomas Thibeault, Executive Director

**Importante! Por favor haga traducir este aviso inmediatamente.
Saa se infomasyon impotan! Fe yon moun tradui li pou wou tout suite.
Importante! Mande traduzir este aviso immediatam**

April 10, 2020,

Dear Resident,

I am writing to provide you with an update on the activities of the Authority during this emergency and to provide you with some additional information that may be of assistance to you.

The Authority is open and operating but our offices are closed to the public. All business is being done through phone or email. For a complete listing of staff phone numbers and emails please visit our website at:

<https://www.brocktonhousingauthority.com>

There are many links to resources on the COVID page of our web site. You may also call us Monday through Friday from 8:30 to 4:30 at 508-588-6880 and your call will be directed to the appropriate party.

Phone Calls

Our staff is calling each of our residents. Many of the phone numbers that we have for you are not accurate. If you have not received a call, please contact your Manager or Service Coordinator immediately to provide your current contact information. We will be using your phone number to get important information out to you immediately.

Do I need to pay rent?

Many people have called to ask if they need to pay rent; the answer is yes. If your income has been reduced, please contact your Asset Manager immediately and we will lower your rent. If circumstances have occurred that prevent you from paying rent on time call your Manager immediately and we will work with you. If you do not pay your rent and you do not contact us, you could lose your apartment. We do not want this to happen and will work with you to ensure it does not happen. **PLEASE CALL!**

Guests

People who are allowing guests (including family) into the buildings are violating social distancing protocols and are jeopardizing their health as well as the health of their neighbors. Please tell your guest to call you, use FaceTime, or other online methods of visiting. Please stop allowing guests to into the buildings. Only essential personnel, medical and food providers

should come into the buildings. These guests should wear masks and gloves and only stay long enough to provide the essential service. Food should be left at the door and the person delivering should leave immediately.

Resources

There are many resources available to those who have lost jobs, need medical assistance and who have many other needs. The list is too long to include in this letter. Please call your Service Coordinator who will provide you with information about what services are available to you. Do not miss out on services available to you; **make the call!**

WE WANT YOU TO CONTACT US SO WE CAN HELP!!!

We are working to ensure that you remain safe and healthy. Please practice social distancing. Do not over crowd elevators, do not congregate for any reason, including waiting for the mail. Stay at home as much possible and respect the health of your neighbors. If we all work together we will get through this emergency with less sickness and death. Let us all work together!

Sincerely,

Thomas G. Thibeault
Executive Director